

Course Brochure

Sports Nutrition Level 3 (QLS) Diploma

Fitness, Diet & Nutrition Faculty



Join over 6,011 students who have enrolled on this course



QUALITY LICENCE SCHEME

The Quality Licence Scheme is part of the <u>Skills and Education Group</u>, a charitable organisation that unites education and skills-orientated organisations that share similar values and objectives. With more than 100 years of collective experience, the Skills and Education Group's strategic partnerships create opportunities to inform, influence and represent the wider education and skills sector.

If you want to invest in a better future, then **Open Learning College** can help improve your career prospects through study.

We welcome over 1,000 new students to our college each month. People just like you who want to take advantage of the financial, educational, and personal benefits on offer – a small short-term investment that will continue to reward you throughout life.

Our success is measured by yours

Since we started **Open Learning College**, we've helped people to not just think about building a brighter future, but to make it a reality. In fact, our success rate is such that we're now the No.1 provider of **high-quality** online learning courses.

We're with you, every step of the way.

We offer you the flexibility to manage your studies around existing commitments, so you can learn in your own time and at your own pace. When you study with us, you're in control of your learning. But you're not on your own by any means. We're always here to give you all the support you need to stay on track.

The right choice Open Learning College

- Courses leading to industry and employer recognised Professional Qualifications
- One-to-one tutor support from a dedicated Open Learning College tutor
- Unlimited access to our unique Online Student Community
 Xperience™ in the Metaverse, where you can set up your
 personal student profile, interact with other students, access
 discussion forums, message boards and other online resources.
- Courses including all study materials, assessments, software, and student membership of the relevant awarding bodies and associations.
- The freedom to continue earning while you learn.
- The flexibility to learn anywhere in your own time and at your own pace.
- The experience of the UK's most innovative online college.
- No set term times or classes to attend so you can enrol straight away.



COURSE CODE

OLC1138

DELIVERY FORMAT

ONLINE & PAPER

STUDY TIME

200 HOURS

ACCREDITATION

QLS & OPA

AWARD TYPE

DIPLOMA

ENROLMENT FEE

£456.25 (£365)



several online colleges, but Open Learning College offered me the course best suited to my chosen career. I needed the flexibility of distance learning but wanted to be sure I was getting a recognised qualification with Open Learning College I got both.

Craig C, Ayrshire

Course Overview

Our body needs energy simply to carry out the most basic, but vital functions such as breathing, pumping the heart and internal organs to work.

As our muscles work more e.g. in order to walk, talk and move, more energy is needed. This energy comes from food and is processed within our body and released or stored for future use. People who do sports, not only need to eat a healthy and balanced diet to account for any extra energy needed, but also to replenish vital nutrients lost in e.g. sweating.

An understanding of the principles of good nutrition and how it relates to sport is important for those who exercise and keep fit, want to stay healthy, are interested in training others in sporting activities, from marathons to tennis tournaments, or are training to reach peak levels in their chosen activity.

The course will cover a broad variety of topic areas including types of performance enhancers and meal planning to coach young athletes. Learning is enhanced in this course by encouraging learners to test their new knowledge to practise on activities that can then be used for clients.

What Will You Learn?

In **Sports Nutrition**, you'll delve into a comprehensive study of the nutritional requirements specific to athletes and active individuals.

The course covers topics such as macronutrients and micronutrients' role in optimizing performance, creating tailored meal plans for various sports, understanding hydration strategies, and exploring the influence of supplements and ergogenic aids on athletic achievement.

You'll grasp the science behind energy metabolism during exercise, dietary approaches to recovery, and the impact of nutrition on injury prevention and overall well-being in sports.

Additionally, you'll gain insights into counselling techniques and learn to address the nutritional needs of diverse athletes across different disciplines and fitness levels.

Entry Requirements

The good news is that no prior learning knowledge or experience is essential to take this course. This course is openly available to anyone wishing to learn more **Sports Nutrition Level 3 Diploma** and would like to take part in a highly rewarding distance learning study course.

We believe that everyone should have the opportunity to expand their knowledge and study further, so we try to keep our entry requirements to a minimum.

You have the freedom to start the course at any time and continue your studies at your own pace for a period of up to 12 months from initial registration with full tutor support.

Course Key Topics

the **Sports Nutrition Level 3 Diploma** course is divided into 10 modules.

Module 1: Dietary Nutrients

The basics of good nutrition involve understanding of what healthy food is, in order to introduce good nutrition into our daily lives and learn about concepts such as "Energy Balance", "Body Mass Index" and "The Harris Benedict Equation". Of course, it is fine to eat treats such as desserts as long as there is awareness of control, balance and limit between what is eaten and exercise. The important dietary nutrients of carbohydrate, protein and fats and oils are explained in more detail, so that the function of these nutrients in our body is understood and how this relates to our sporting performance. Glycaemic Index or blood sugar level or how food affects the glucose/ sugar level within our body. As fat is the nutrient needed least by our body, ways of achieving a healthy intake of fat, as well variety in our diet is explored.

Module 2: Performance Enhancers

Is good nutrition enough for us to perform at our best? Should enhancers to boost performance by taking supplements be considered? Products which claim to give us the edge over our competitors worth the money? These are some of the key questions we look at throughout this module. Reference nutrient index, RNI, often found on food packets is a guide rather than a definite measurement. Too much vitamins is lost as waste or can actually cause harm, e.g. vitamin A can cause abnormalities in the foetus in a pregnant woman. The role of vitamins and minerals, for the purpose of enhancing health and performance is explored. The benefit of antioxidants in our diets is discussed. There is a vast market of products including, sports foods, gels, bars, meal replacement products, all claiming to enhance our sporting performance. Do they do as they say? There are also supplements, which are illegal in the sporting arena. We look at what these are, what they claim to do and whether these claims are justified.

Module 3: Fluid Management

The first sign of dehydration is a sense of being unwell and severe headache. Ensuring we consume enough fluid is vital to our health and performance as athletes. All the issues surrounding fluid intake, from how much we need to drink to remain well hydrated, to the problems associated with dehydration and heat stress are discussed. Apart from water, numerous varieties of sports drinks are available. The difference between hypotonic, isotonic and hypertonic drinks, their role and whether they are more beneficial to athletes than drinking plain water is investigated. Further sources of fluid also include other non-alcoholic drinks like diet, carbonated and Caffeinated, and the value of these are considered. Alcohol can play a key role in the life of an athlete, particularly those involved in team sports, where celebrations after a win might be common practice, whilst others do not drink at all because it can affect their performance, some of the specific problems for athletes, related to the consumption of alcohol is identified.

Module 4: Weight Management

Weight management is not solely the concern of athletes, although many athletes do have to "make weight" for their particular sport, e.g. for jockeys, boxers and gymnasts. Athletes are not generally considered as being "overweight". However, to perform at their best, a lot of athletes like to shed some body fat rather than muscle protein. This must be done healthily. A weight-loss eating plan is included, as well as tips for losing weight successfully, for example, by increasing the metabolic rate.

Course Key Topics

the **Sports Nutrition Level 3 Diploma** course is divided into 10 modules.

Module 5: Managing Body Composition

Diet is linked to exercise and if the balance changes, then excess energy will be stored as fat. The ways of managing body composition once the intended weight has been reached is discussed. The link between body fat and performance and how to measure body fat distribution is shown. If weight needs to be gained it must be done through muscle gain and not extra body fat, which will hinder your performance. How to gain weight successfully, by following a weight-gain eating plan and weight-gain tips are provided. In order to maintain, repair and regenerate extra muscle, the best way to form a diet and exercise regime will be taught.

Module 6: Women Athletes

Diet and exercise must meet the needs of all individuals. The following modules focus on differing and specific needs. A closer look at eating disorders and disordered eating is completed to identify the difference. Terms such as "Amenorrhoea" and "Osteoporosis", finding out their meanings and how they relate to a women's sporting life are studied. One of the main risks for women is not consuming enough iron to support their training and/or competition, and limit anaemia and fatigue. It is important to consume sufficient iron and how to do this using diet is learned. Also specific to women are the issues of pregnancy, premenstrual tension and the menopause. All these are considered in general terms and in relation to athletic performance.

Module 7: Young Athletes

This module will be of particular importance to the parents and coaches of young athletes, as it deals with all the issues that may affect a young athlete's health and performance. Often young people simply do not have the maturity in managing their own diet. Why young athletes are more susceptible to dehydration than adult athletes and how young athletes are encouraged to consume enough fluid is discussed. The fluid, energy, protein and carbohydrate need and how these differ to the needs of adult athletes is explored. Meal timing is also an important issue for young athletes, as quite often, when "on the go" all the time, eating is not a priority for them. It is up to those that are responsible for their training to ensure that young athletes consume sufficient fluid and food.

Module 8: Before, During and After Exercise

There is a rise in participation in sporting activities and events from fun runs to the more demanding marathons. The nutritional needs before, during and after exercise, highlighting the best food and drink choices at specific times of the day are assessed in detail. What and when to eat and drink at competition time is included. Some long-distance events rely on having enough energy to complete them and so more carbohydrate than otherwise needed is consumed, and this is called "carbohydrate loading" and how it might benefit certain athletic performance is considered. Equally important as performing at our best, is recovery and avoiding injury. Ways of avoiding injury and maintaining health through diet are also included.

Course Key Topics

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Module 9: Meal Planning

It is hoped that this very practical topic is put into practice and a personal nutrition programme is designed. This must include account all the personal details of the athlete and the sport they are striving to achieve in. It may be for yourself or for someone you are coaching. Included in the plan will be lots of suggestions and ideas for meals, as essentially it is what the athlete eats and drinks at certain times of the day that will be the key to their success. Ideas for preparing healthy meals for vegetarian athletes, taking into consideration that certain nutrients are to be found more abundantly in animal products, however, there are alternatives for vegetarians and these are included here. The nutrition plan will also be concerned with how to boost immune function by consuming certain foods and drinks so that effort is made to limit/ prevent illness such as coughs and colds.

Module 10: Sports Nutrition for different Sports

The final module will provide case studies of 4 differing sports, and show how nutritional needs may alter both within and between the different sports. One of the most popular sports is running and the 3 types of event: long distance, middle distance and sprinting are discussed in relation to their nutritional requirements. The other sports considered are swimming, cycling and team sports like football, rugby and hockey. The characteristics of each of these sports are learned and sample menus for the different athletes are provided. Case studies help to identify any individual problems athletes may have. How tournaments differ from individual sporting events and how the nutritional requirements of these prolonged events are met are investigated.



Expert support and guidance from a course advisor

Open Learning College have helped people just like you to qualify through distance learning, we understand precisely how to support you through the decision-making process, and then on into your studies. The starting point is to choose the right course that will set you on the path to a more successful future.

We are committed to supporting you all the way by delivering an outstanding learning experience. Before you enrol, we want to ensure that you choose the course, qualification and tutoring option that are right for you. To assist with this, our expert **Course Advisors** are available to guide you through the range of options, including:

- Pre-entry guidance establishing the right course and qualification outcome to meet your career and learning requirements.
- Course and Tutor options
- Course materials, content, and Online Student Community
- How distance learning works
- Advice on how to make the most of your course.

Target Audience

- Sports Nutrition is tailored for a diverse audience keen on exploring the nexus between nutrition and athletic performance.
- It caters to athletes, coaches, fitness enthusiasts, and nutritionists looking to deepen their understanding of how diet impacts physical activity.
- This course also appeals to healthcare professionals interested in specialising in sports nutrition, providing them with insights into the unique dietary needs of athletes.



Additionally, individuals aspiring to enter the sports industry or seeking a career
as a sports nutritionist will find this course foundational in understanding the science behind
optimizing athletic performance through proper nutrition.

Course Duration

We recommend you spend approximately 200 hours of your time studying for the **Sports Nutrition Level 3** course. The pace of study is completely up to you. To give an example, if you dedicate 4 hours per week to study, it will take you one year to complete but if you could spare 8 hours a week you could complete it in six months.

Enrolment Fees

We want to make sure that you get the best value for your money, which is why we have included the registration fee, certification fee, and full tutor support in the course price. Enrolling in the **Sports Nutrition Level 3 Diploma** course would usually cost £456.25, but for a limited time, you can get a 20% discount and pay only £365.00 if you enrol online and pay in full.

If you prefer to spread the cost, you can choose our Easy Payment Plan. Simply pay a deposit of £91.25 when you enrol online and then make 4 equal payments of £91.25 per month. The first payment is due about a month after you receive your course.

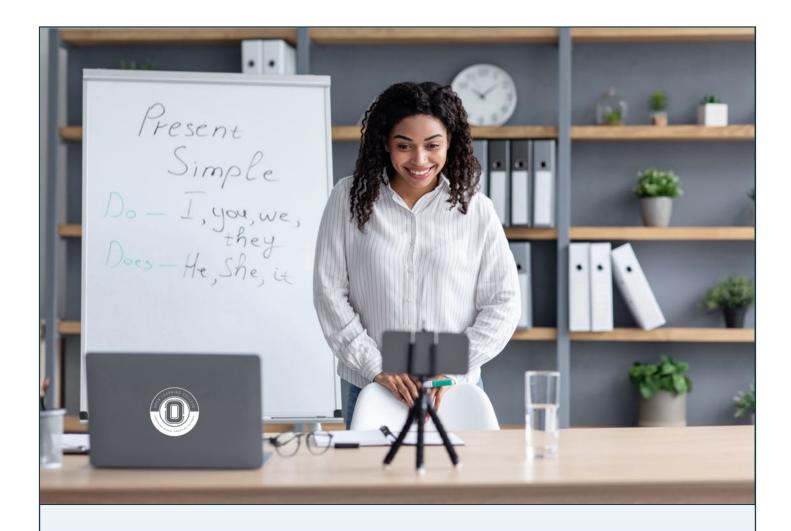
Payment Method	1 st Payment	Instalment	Total
Pay in Full (Online)	£365.00	N/A	£365.00
Instalment Plan (Online)	£91.25	£91.25 X 4	£456.25
Paper + Online Version (+£100)	£100.00	N/A	£100.00

Note: Instalment plans are not available to our international students.

Klarna.

Millions of savvy shoppers have already chosen Klarna when purchasing online.

Enrol today and pay nothing and then pay in full up to 30 days later or split the cost into 3 interest-free monthly instalments. At checkout choose Klarna as your payment option and get the 20% pay in full discount option today.



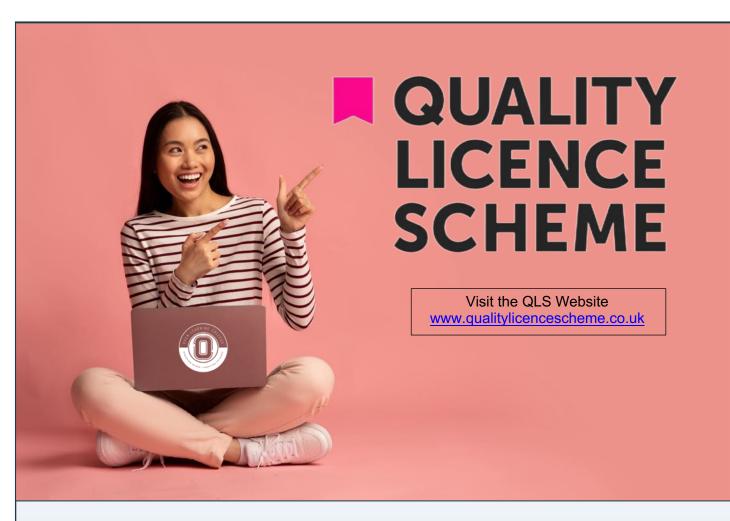
Tutor support – helping you every step of the way

At Open Learning College, we are proud of our tutor support team All of our tutors are qualified in their appropriate disciplines. You can relax knowing that the people behind your course will also be behind you, to mentor and help you complete your studies.

Our **Sports Nutrition** (Level 3) course is designed to provide you with comprehensive materials to guide you through your learning journey. You'll have the support of your own personal tutor, who will be there to assist you with your coursework and answer any questions you may have.

Furthermore, our Student Advisors are always available to provide you with practical advice and guidance via the online portal, email, or phone, ensuring that you're fully supported throughout your studies.

- At the start of your course, you will be assigned a personal tutor.
- Access to a tutor via the Metaverse or the Learner Management System.
- All assignments you complete can be sent to them online, via the LMS.
- At the successful completion of your course, you can request an Academic Reference from your tutor or the college.



Accredited QLS Certification

What is QLS?

QLS stands for "Quality Licence Scheme". QLS is part of the Skills and Education Group, a charitable organisation that unites education and skills-orientated organisations that share similar values and objectives. With more than 100 years of collective experience, the Skills and Education Group's strategic partnerships create opportunities to inform, influence and represent the wider education and skills sector.

The courses available through Open Learning College conform to the universally accepted QLS quality mark and standards of recording, reflecting, tracking, planning, and reviewing.

Benefits of QLS Accreditation

Regardless of where you are in your career, undertaking an Open Learning College QLS course can help you.

- Support and enhance your employment opportunities.
- Improve career satisfaction.
- Track prior learning.
- Show you are up to date with the requirements of your job.
- Contribute to your CV and prepare for a promotion.
- Can lead to further education as required by new and existing jobs.
- Demonstrate your commitment and value within your organisation.

When you finish with the course your certificate will contain the recognised QLS mark from Open Learning College.



Course Assessment

The Sports Nutrition Level 3 course at Open Learning College is designed to provide a comprehensive and flexible learning experience. Unlike traditional exam-based courses, our course is marked through a process of continuous assessment, which is guided by your personal tutor and is a regulated course awarded by QLS and the Open Learning College via the Open Pathway Accreditation programme (OPA.dip).

This means that you won't have to worry about memorising information for a final exam. Instead, you will have the opportunity to learn at your own pace and apply your knowledge through practical assignments and quizzes at the end of each module. Our online platform allows you to access the course from anywhere and at any time, and you can also choose to receive the course materials by post.

When you complete each module, you will submit your assignments and quizzes online for marking. While there is no word count requirement for these assignments, we do expect well-thought-out and complete answers. Your tutor will provide constructive feedback and guidance on areas for improvement to help you achieve your best performance.

Study Format

Paper Based Version

This course comes to you as a paper-based pack delivered by courier. You will be given guidance through the Study Guide on the nuts and bolts of studying and submitting assignments.

Online Version

The online version of this course is a fully digitised versions of the paper-courses, so you can study on any PC or smart device when connected to the internet. As with the paper course, your online learning programme is completely flexible, so you can study at a pace that suits you.

What's Included

Your course fee covers everything you will need to successfully complete the **Sports Nutrition Level 3** online study course and earn your qualification:

A full range of student services, including:

- All textbooks, study folders, and/or online learning aids.
- Free Open Learning College branded promotional item when you enrol.
- Life-time access to the online student portal Xperience™ (Student Chat, Forums and Online Support Resources)
- NUS TOTUM Card
- Comprehensive Study Guide & Study Plan
- PDF or hardcopy certificate to show employers (employer has access to certificate validation)
- Life-time access to CLAZMA.COM our Career Hub dedicated to support our students career aspirations.
- Invitation to job fairs and career days for your business faculty.
- A diploma from the Open Learning College from our Open Pathway Accreditation programme
- One year's educational support by a specialist tutor in your chosen course field.

Learning for Life Pack

We fully understand the need to support our students beyond their course completion to help them achieve their desired goals. To help you to succeed in your chosen career, we will be pleased to provide the following services on successful completion of your course.

An Academic Reference (This is a reference from your tutor/college for an employer or for further education).

CV Refresh (We will take your current CV and update it to a professional standard, reflecting your new skills).

Life-time access to CLAZMA.COM (Career Hub). **25% off*** any future courses you enrol on with us.

(*Cannot be used in conjunction with any other offers)

Ready for a fresh start?

You've now looked at the course content, at the professional qualification and decided that the course is right for the next step in your career. Now you've started and have chosen your course, keep the ball rolling and enrol today. The sooner you do, the sooner you'll realise your goals and reap the rewards. Remember with dedicated tutor support and all your learning materials supplied, we will be with you every step of the way.



You're just 5 simple steps away from building a better future:

- Once you have enrolled on your course, you will receive your start-up pack. This contains everything you will need for your course, all your books, learning materials, stationery, and the latest software if necessary.
- We'll assign you with a dedicated tutor. Who will get in touch to welcome you to the course and to pass on their contact details.
- Returning to study can be hard. So, to help get you back into the swing you will also receive useful study tips that will help you plan your time more effectively.
- As you begin studying you may need guidance or have questions regarding your coursework. Your tutor is available to give you help, support and feedback as you work through the course. They will also mark coursework. Your tutor is available weekdays via telephone and email.
- Apart from the tutors you will have access to an online student community so you can discuss the course assignments or share study tips with other students in the same situation as yourself.



"The best thing about the course was that it could be completed at my own pace, which was a great advantage as I have many other demands on my time, especially from my employer. I also found the Tutor support to be excellent, and all queries. I had been answered fully and promptly".

Zulqarnain H, London

From time to time, we may enrol our students with our partner colleges; this is dependent on the number of students enrolling on a particular course and on course material or tutor availability. If this happens, nothing changes for you other than the name of the institution administering your course. We will continue to be your point of contact; you will get the exact same course you have enrolled on with the same high level of quality content and support.





Any questions?

You may still have some questions about **Open Learning College** and our courses, so we've listed the most common queries below.



How long will it take me to work through my course?

That's up to you. You can complete your course in as little as six months if you have the time, or if you prefer to take things a bit slower, you can spread your course work out over a longer period.

I left school without any qualifications. Does that matter?

Not at all. Most of our courses require no previous experience. Each course is divided into a series of easy-to-manage modules and has been structured to ensure you learn everything you need from the very beginning.

If I choose a computer course, will I have to buy expensive software No. You will receive everything you need in your start-up pack, including all the necessary study materials and software.

How many hours a week will I have to dedicate to study?

The great thing about studying with Open Learning College is that you can fit your coursework around your existing home and work commitments. Basically, you can do as much or as little as you want. After all, you can't learn if you feel rushed or stressed.

What will I get out of it?

All our courses offer a choice of industry-recognised qualifications. By completing a course, you will benefit from new skills, greater recognition, and improved earning power. On a personal level, many of our students also enjoy a great sense of achievement and increased self-confidence.

Will I be able to succeed?

The important thing to remember is to work your way through each task in your own time. If there's anything you don't understand, don't struggle alone. You can always talk to your dedicated course tutor.

I'm not sure of what course I should take. Can you help?

Yes, we can, it is important that you pursue a course which you will enjoy. Although we cannot make this decision for you, we employ a team of dedicated Professional Course Advisors, who will guide you towards making the right choice. Whether you want specific information, or just a chat about what's available, call us now on +44 (0) 844 357 7777.



"I would recommend Open Learning College to my friends and family. It is a good opportunity for those who want to return to education and are self-motivated but need to plan their own time to study. I now feel much more confident that I will find a more satisfying, enjoyable job and earn more money"

Anna G, Oxford





Post your completed application and payment instructions to:

Open Learning College London Campus 124 City Road London EC1V 2NX



United Kingdom						
STUDENT INFORMATION (PLEASE TYPE YOUR INFORMATION IN THE FIELDS BELOW)						
Title	First Name			Last Name		
Date of Birth		Phone No		Mobile No		
Billing Address (If paying by card, please provide the address the card is registered to)						
Post Code	cit Code City			County / Country		
Primary Email Address						
Delivery Address (if different from above)						
Post Code		City		County / Country		
COMPANY INFORMATION (IF BEING PAID BY A COMPANY)						
Company Name						
Company Address						
Post Code		City		County / Country		
Phone		E-mail		Fax		
Company Contact Na	ime	Position		Direct Line		
COURSE INFORMATION						
Course Name		Course Code				
If paying by instalments – please complete below		Supp	ort Period: 12 Months 24 Months			
Deposit:	Four (4)	Monthly Payments at: Default format is online delivery. Paper plus Online Version +£100				
International Deliver + £60			Insurance + £10 (Optional)			

PAYMENT INSTRUCTIONS FOR POSTAL ENROLMENTS ONLY (A PHYSICAL SIGNATURE IS REQUIRED TO COMPLETE YOUR ENROLMENT) Please use this form to pay in full or instalments if you are not making a payment online. CHEQUE POSTAL ORDER CREDIT / DEBIT CARD BACS PAYPAL WESTERN UNION **PAYMENTS IN FULL** CHEQUE / POSTAL ORDER / WESTERN UNION - Please post your cheque/postal order to Open Learning College with this form. BACS - Please transfer payment to Open Learning College | A/C No: 58716997 | Sort Code: 60 83 71 and send us this form. INTERNATIONAL PAYMENTS - IBAN: GB61SRLG60837158716997 | SWIFT / BIC: SRLGGB2L **INSTALMENT CUSTOMERS** PAYPAL / STRIPE - On selecting this option we will send you a link to complete your automated payment schedule. CREDIT / DEBIT CARD - Please provide your credit/debit card details below to allow us to process your monthly payments. Card Number - 16 Digits Card Type (e.g. VISA) (CSC) 3Digits Issue No If you are paying by instalments, Please select your payment Please confirm the Payment Start Date **Expiry Date** option. are they to be taken by this card? to be taken from this card £ / Pay in Full Instalments YES NO Name as it appears on card (Please Print Name) I the credit / debit cardholder authorise Open Learning College to take the amounts specified from my credit/debit card as detailed above. I the student agree to the general terms and conditions of enrolment and the conditions of the monthly payments as set out in this agreement. Terms & Conditions - (http://www.openlearningcollege.ac/t-cs) Payment & Delivery - (http://www.openlearningcollege.ac/payment-delivery) Price Guarantee - (http://www.openlearningcollege.ac/pricematch) Privacy Policy - (http://www.openlearningcollege.ac/privacy-policy) Signature of Cardholder & Student Date

Date

PLEASE RETURN THE COMPLETED SIGNED AGREEMENT TO US:

By Post to: Open Learning College

Signature of Cardholder (If different from student)

London Campus 124 City Road London EC1V 2NX United Kingdom

By WhatsApp: (Please ensure all pages including the cover page are included) +44 (0) 7521 454418

By Email: (A high quality scanned colour copy of the agreement) enrolments@openlearningcollege.ac

Once we have your completed agreement, we will provide access to your course within 48 hours. We will enclose a copy of this agreement for your records along with a statement of your account.

GENERAL TERMS & CONDITIONS APPLICABLE TO POSTAL ENROLMENTS

1. Definitions

In this Agreement unless otherwise stated:

- (i) "Distance Learning Package" shall mean the course(s) identified and all related Materials, support, and tuition where applicable.
- (ii) "Materials" shall mean the learning materials for the Distance Learning Package or any part of them (and shall include any replacement training materials and books if you transfer Distance Learning Package in accordance with Clause 5).
- (iii) Your "Support Period" depends on which course you choose to study and will be between one to two years unless otherwise stated in your course materials.
- (iv) singular words shall include the plural and vice versa; and
- (v) headings are included for convenience only and shall not affect the construction or interpretation of this Agreement.

2. Payments

- (i) We agree to sell, and you agree to buy the Distance Learning Package for the Total Cost/Cash Price and on the terms set out on this page and in the agreement, we send you.
- (ii) Under no circumstances shall we be deemed to have received payment until payment has been received by us in full and cleared.
- (iii) All course material remains the property of Open Learning College until the final payment has been received by us and cleared.

3. Materials (Paper Version)

- (i) We will release the materials to you in full once you have enrolled on your chosen course.
- (ii) You will inspect the materials promptly following delivery. You will tell us about any omission as soon as it is reasonably possible.

4. Services

- (i) During the Support Period, we will provide you with support and tuition as set out in [the promotional Materials & website].
- (ii) If requested, we may at our sole discretion, extend the Support Period for an agreed fee.
- (iii) If you are sitting an external examination at the end of your Distance Learning Package, we will provide you with such information as we have in our possession to assist you in making such examination arrangements. In all other respects, you will be solely responsible for planning to enable you to sit the examination and for all fees in relation thereto.
- (iv) If we, at our sole discretion, assist you in making your examination arrangements by providing you with information about the time and location of local examinations or reserving an examination place for you, you acknowledge that we shall not be responsible for any losses incurred by you as a result of inaccurate information provided in connection with any such arrangement except such losses, excluding business losses, caused by failure to act with reasonable care and skill.

5. Open Learning College Course Transfer Facility

- (i) If you wish to transfer to a different course, we may at our sole discretion agree to such transfer.
- (ii) Unless you are paying under a Credit Agreement, if we agree that you may transfer to a different course, we will transfer the fees paid for the Distance Learning Package you wish to discontinue towards the amount payable for the new course PROVIDED THAT we receive payment from you for the balance of fees due in respect of the new course (if more expensive than the discontinued Distance Learning Package) and an agreed transfer fee will be payable to cover our tuition and/or administrative costs.

6. Warranties and Limitation of Liability

- (i) We warrant that the materials will be of satisfactory quality but do not warrant that the materials will be error free.
- (ii) We warrant that we will perform any services provided hereunder with reasonable skill and care.
- (iii) We intend to rely on the written terms set out here in this document. If you require any changes, please ensure you ask for these to be put in writing. In that way, we can avoid any problems surrounding what we, and you, are expected to do.
- (iv) Other than in respect of liability for death or personal injury arising from our negligence, we shall not be liable for:
- (a) losses that were not foreseeable to both parties when this Agreement was made.
- (b) losses that were not caused by any breach on our part.
- (c) business losses and/or losses to non-consumers.
- (v) Our liability for direct losses arising out of our negligence (other than in respect of liability for death or personal injury), breach of contract or any other cause of action arising out of or in connection with this Agreement shall be limited to the total price paid for the Distance Learning Package as quoted.
- (vi) Other than in respect of liability for death or personal injury arising from our negligence, we shall not be liable for any indirect or consequential loss or damage whatsoever (including without limitation any loss of profits, loss of revenue, loss of opportunity or your liabilities to third parties) which you may suffer arising out of or in connection with this Agreement.

7. Other Terms

- (i) No relaxation or indulgence which we may extend to you shall affect our rights under this agreement.
- (ii) If any part of this agreement is held to be unenforceable the remaining terms and conditions shall continue in force.
- (iii) All liabilities or obligations arising under this agreement shall be enforceable against you after termination of this agreement.
- (iv) You will notify us immediately in writing of any change in your address and other contact details. Any notices required to be served under this agreement, or in accordance with the Act will be deemed properly served if sent by way of prepaid first-class post to your last known address or by email to your registered email.
- (v) This Agreement shall be governed and construed in accordance with the laws of [England] and you hereby agree to submit to the non-exclusive jurisdiction of the [English Courts].

8. Cancellation

(i) Your statutory right under the consumer protection (Distance Selling) Regulations 2000, allows you seven working days from the day after receipt of materials in which to make a **written request** for cancellation. Unless the parties have agreed otherwise, you will not have the right to cancel by giving notice of cancellation for the supply of computer software if they are unsealed by you or for the supply of online courseware which has been accessed by you.

9. Instalment Payments

- (i) You will pay the Deposit shown online when you enrol and the outstanding balance of the total cash price by the instalments and on the dates specified in our welcome letter.
- (ii) It is a fundamental term of the agreement that all payments should be made promptly and on time, you will be deemed to be in default if your payments are more than 30 days overdue.
- (iii) If you fail to comply with any terms of this agreement, we shall be entitled to recover from you the reasonable costs and losses incurred by us as a result of locating you, communicating with you and collecting any unpaid sums. Such sums are payable on demand. In the event of legal action for breach of payment, you will be responsible for all costs allowable by the court if an award is made in our favour.
- (iv) Failure to return your instalment agreement within 30 days will invalidate this agreement and you will forfeit your initial deposit payment.

10. Discretionary waiver

- (i) If, at any time during the course of the agreement, you notify us that you no longer wish to pursue the Distance Learning Package we may, in our absolute discretion, agree to waive our rights to the sums payable under Clause 12 upon payment by you of all sums due under Clause 12 and apply an administration fee of £75.00, upon condition that you waive all rights to delivery of any and all materials.
- (ii) If you wish to be considered for a discretionary waiver, you should contact us by letter or telephone.

11. Termination

- (i) If: (a) you fail to pay any amount due under this agreement; (b) you breach any of the other terms and conditions, express or implied, of the agreement; or (c) any information provided by you in the making of this agreement proves to be incomplete or inaccurate, we shall be entitled, after the expiry of a Default Notice served on you, to terminate this agreement.
- (ii) If this agreement is terminated you will pay us the unpaid balance of the balance payable, less any applicable rebate, plus all expenses, charges, and costs in accordance with Clause 10.

12. Warranty

- (i) Open Learning College shall not be obliged to replace free of charge any materials pursuant to Clause 6
- (ii) if any monthly instalments or other sums are due and unpaid under this Agreement as at the date of the claim.

Data Protection (see our Privacy Policy for details)

IMPORTANT: USE OF YOUR INFORMATION This privacy statement applies to any personal data you may give to Open Learning College. We collect any personal data you may give us when you begin your course. We will also collect contact details from prospective students. We maintain data on your transactions with us as well as your use of our services. We would like to use your personal data to provide you with further information about our products and services, please indicate if you do not want to be contacted by mail, email, or telephone.

Access to your Personal Information

The Data Protection Act 1998 gives you the right to access the information that we hold about you. Please note that any demand for access may be subject to payment of a fee of £10 which covers our costs in providing you with the information requested. Should you wish to receive details that we hold about you please contact us using the contact details on this agreement.

We will not pass on your details to any third party. To receive a copy of the full privacy statement or to access or modify your information or change your preferences, please contact us.

PLEASE ALWAYS REFER TO OUR WEBSITE FOR THE LATEST COURSE INFORMATION, PRICING AND TERMS AND CONDITIONS.